



Right to object enquiry form

You have a right to object to the processing of your personal information when processing is based on our legitimate interest or where your data is processed for the purposes of direct marketing or profiling related to direct marketing.

When we process personal information on the basis that it is in our legitimate interests to do so we will have undertaken an assessment to ensure our processing is transparent, proportionate and does not unfairly prejudice your interests. The right to object entitles you to object to these process based on your particular circumstances

You can use this form to your right to object, however, if you have any queries relating to the operation of your account or maintenance, please call our Customer Service team on 03456 062 062 . Our specialists are here 7 days per week 8am – 10pm.

To make a right to object enquiry, complete this form and then:

Email it to: object@mbna.com or

Post it to: Customer Services, MBNA Limited, Chester Business Park, Wrexham Road, Chester, CH4 9FB.

Please take care to ensure that you use the correct address when sending your request.

We will endeavour to reply <with confirmation processing has ceased/with the outcome of our investigation> to the e-mail address you provide below as soon as possible and within 1 month.

Contact details - we'll also use these details to confirm your identity.

Title: _____	Address line 1: _____
First name: _____	Address line 2: _____
Surname: _____	Address line 3: _____
Date of birth: ____ / ____ / _____	Post code: _____
Telephone: _____	Email address*: _____

***We'll send our response to this email address. If you want us to post information instead, please leave your email address blank.**

Accounts – if you are a customer please provide the account(s) that this request relates to?

Account number(s), if known: _____

Details of Objection

What is the data processing that MBNA performs that you are objecting to?

If your objection does not relate to direct marketing, please provide details regarding your particular circumstances with regards to the objection to the specific processing outlined above.

Please detail these below

Your declaration

By submitting this form you confirm that:

- You're exercising the right to object.
- All information you've provided in this form is true and accurate, to the best of your knowledge.

Please note:

We will use the details provided to investigate and provide a response.

We will contact you using the contact details you have provided above.